

The logo for HF Markets, featuring the letters 'HF' in red and 'Markets' in white on a black background.

HF Markets (Europe) Ltd

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Award-winning provider of CFDs on:
Forex, Indices, Commodities, Metals, Shares, Energies, Bonds, ETFs and DMA Stocks

HF Markets (Europe) Ltd

PREMIUM TRADER TOOLS TERMS AND CONDITIONS

Premium Trader Tools is a service which is offered to all Live Account Clients of HF Markets (Europe) Ltd (hereinafter referred to as the “Company”) under the following Terms and Conditions.

1. Introduction

- 1.1. The Premium Trader Tools service is available to all of the Company’s Clients who have satisfied the criteria for this service as set out in paragraph 2.2 and 2.3 of the service Terms and Conditions.
- 1.2. The Client hereby acknowledges, confirms and accepts to be legally bound by the Terms and Conditions as set out in this and/or any other legally binding agreement between him and the Company.
- 1.3. The Premium Trader Tools is comprised of the following features:
 - Trade Terminal;
 - Mini Terminal;
 - Connect;
 - Sentiment Trader;
 - Session Map;
 - Alarm Manager;
 - Excel RTD;
 - Market Manager;
 - Correlation Matrix;
 - Correlation Trader;
 - Tick Chart Trader;
 - MT4 and MT5 Indicator package.

2. Terms and Conditions

- 2.1. The Premium Trader Tools is offered on a complimentary.
- 2.2. In order for a Client to be eligible to download and install the Premium Trader Tools he

must have opened a myHF account with the Company as per the Account Opening Agreement and he must have completed the age of 18 or the legal age applied in his country of residence or otherwise not be considered as a “minor” in his country of residence.

- 2.3. Only Clients who are active are able to receive the Premium Trader Tools i.e. Clients who have been approved as Clients of the Company and have made at least 1 (one) transaction (deposit/withdrawal) in the last 6 (six) months and have been trading with the Company in the last 6 (six) months.
- 2.4. If a Client’s myHF Account is terminated either voluntarily and/or by the Company as per the terms and conditions of the Account Opening Agreement, any access to the Premium Trader Tools will be automatically terminated.

3. Amendment and Termination

- 3.1. The Company reserves the right to unilaterally modify the Premium Trader Tools service or any of the terms and conditions of the Premium Trader Tools, at any time without the Client’s prior consent.
- 3.2. If the Company suspects or has reason to believe that a Client has abused and/or manipulated the Terms and Conditions of the Premium Trader Tools service, the Company reserves the right at its absolute discretion, to cancel the Premium Trader Tools service without the Client’s prior consent and with immediate effect.

4. Dispute

- 4.1. Any dispute arising with or in connection with any of the Terms and Conditions of the Premium Trader Tools service shall be dealt by the Company as per the Company’s Complaint Handling Policy, which is available through the Company’s website.
- 4.2. All complaints must be in writing and addressed to the Customer Support Department of the Company via email at support@hfeu.com. More details on the procedure which the Client must follow, the deadlines for receiving a response from the Company as well as contact details for the Company’s regulatory authority can be found on the Company’s website under Section ‘Legal Documentation’.

5. Acknowledgements

- 5.1. The Client acknowledges that the Company has the right to contact the Client on the telephone number used during the registration process for verification purposes.
- 5.2. The Client acknowledges that Forex and CFDs are leveraged products which involve a high level of risk. When trading in such products, it is possible for Clients to lose all of their invested capital. These products may not be suitable for all investors and Clients should ensure that they understand the risks involved. Clients should seek independent advice if necessary.
- 5.3. The Client further acknowledges that all information provided through the Premium Trader Tools is provided as a general marketing communication for information purposes only and does not constitute an independent investment research. The information provided through the Premium Trader Tools does not contain, and should not be considered as containing, an investment advice or an investment recommendation or a solicitation for the purpose of buying or selling of any financial instrument. The Company assumes no responsibility for any loss arising from any investment made based on the information provided through the Premium Trader Tools.
- 5.4. The Client acknowledges that the Premium Trader Tool is a third-party application provided “as is” without warranty of any kind, either expressed or implied and such application is to be used at Client’s own risk and discretion with the agreement that the Company is not responsible or provide any warranty that the application will meet Client’s requirements and will be uninterrupted, timely, secure or error-free due to the failure of the system.

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